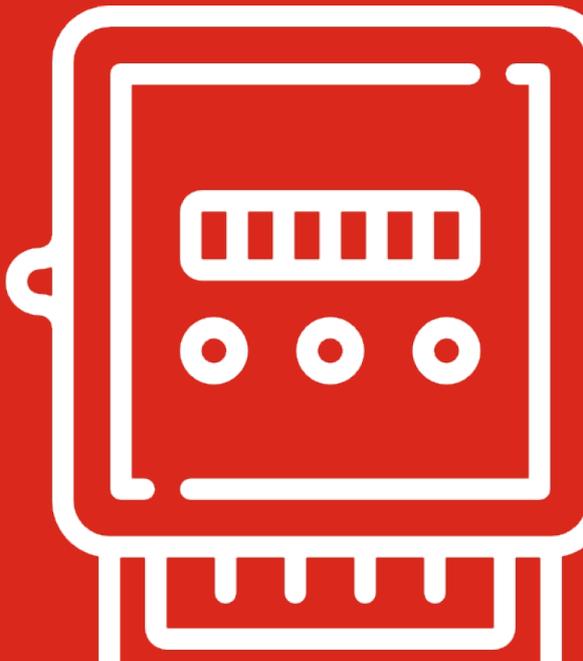


HOW TO READ YOUR METER



Introduction

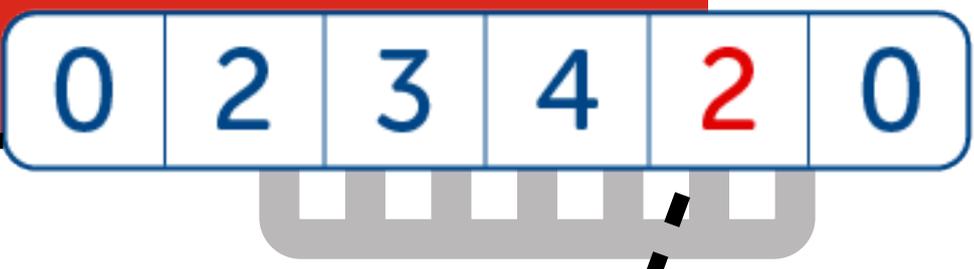
It may seem fairly self-explanatory, but there's a little bit more to reading your electric and gas meters than simply looking at them and taking a mental note of the numbers. Even if you do find it simple, it's always worth making sure you are doing it right.

Types of meter

Firstly, there's not just one type of meter. The first step would be to determine what kind of meter you have. Here's a list of the different kinds of electric and gas meters:



Digital



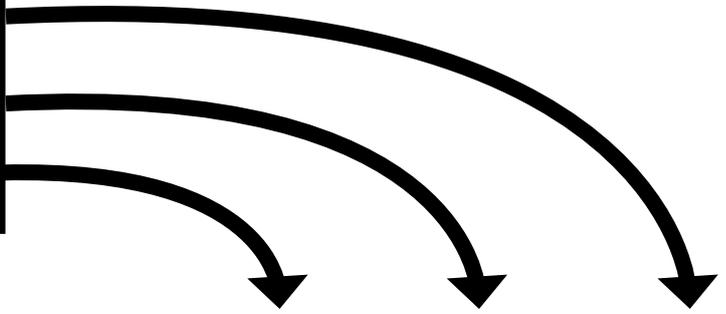
Dial

1,000,000 100,000 10,000 1,000

Click on the meter type to find info about how to read it



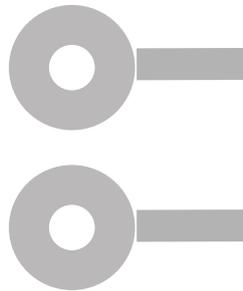
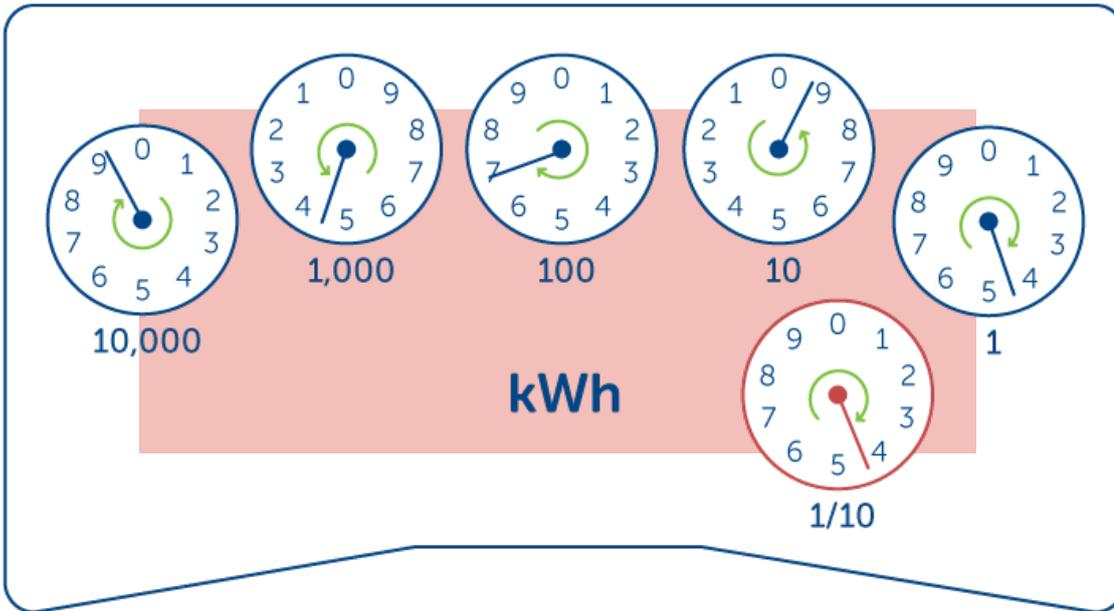
Electricity



Digital

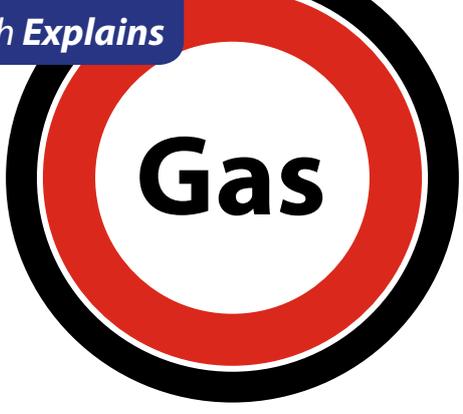


Dial



Two-rate





Digital gas meters

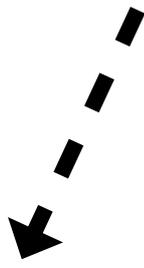
Your gas meter will be **imperial** or **metric**. An imperial meter has four main numbers and a metric meter has five.

Imperial

Read the first four numbers from left to right. Include any zeros at the beginning, but don't include any numbers in red, or anything after a red number. If your meter has reached 9,999, it'll start recording from zero again.

Metric

Read the first five numbers from left to right. Include any zeros at the beginning, but don't include anything after a space or decimal point. Once your meter has reached 99,999, it'll start recording from zero again.



If your meter looks like this, read all numbers from left to right including 0 at the beginning



Ignore the red number and all numbers after it



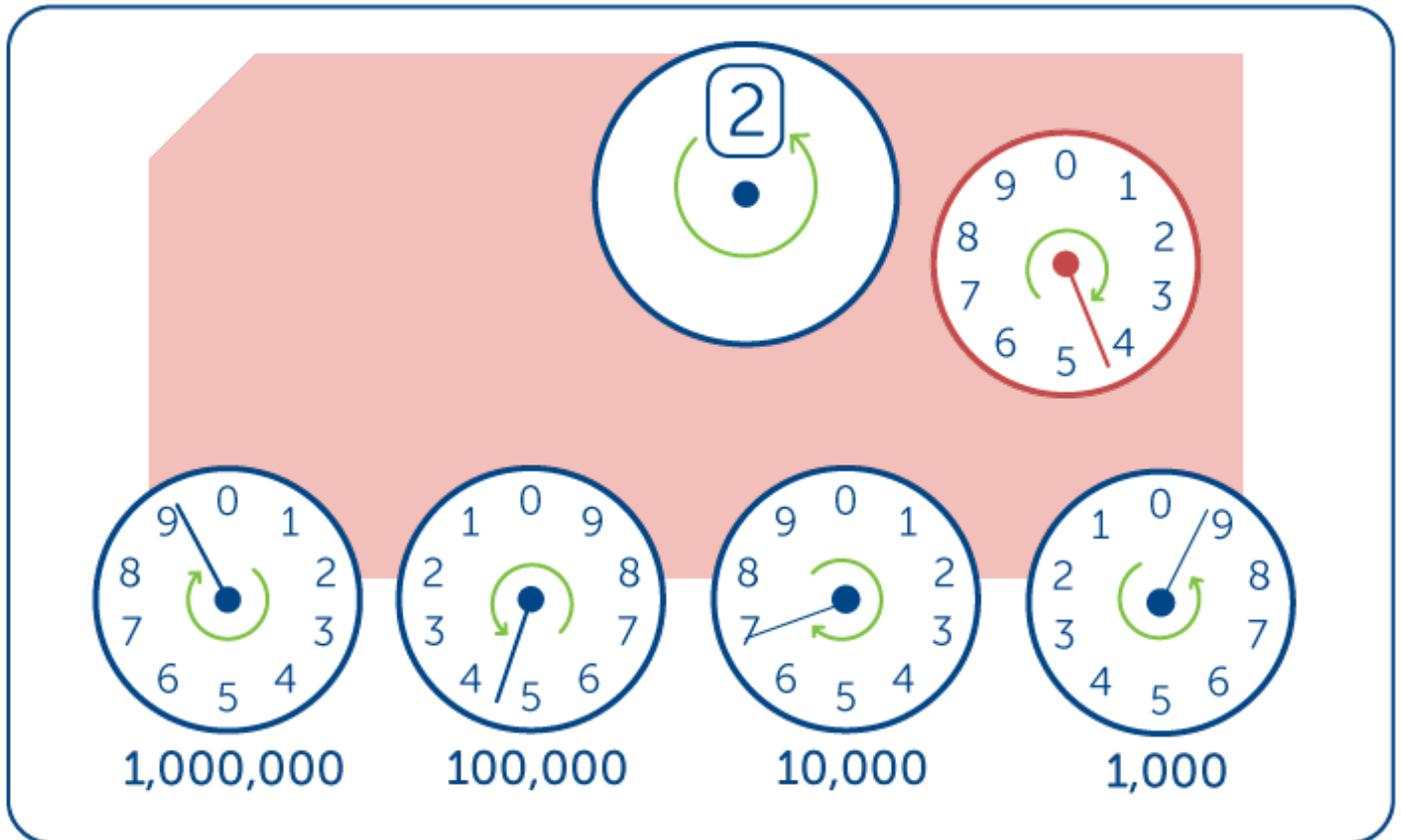
Example: This meter reading would be:

0234



Dial gas meters

Some older gas meters have dials to read instead of a line of numbers.

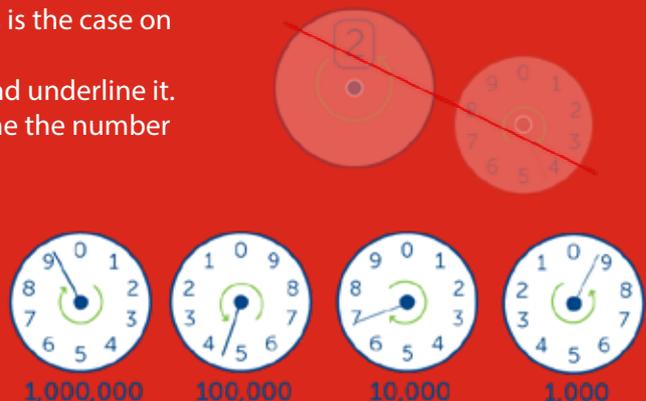


Example: This meter reading would be:

9469

How to read a gas dial meter:

- Read all the dials from left to right, but ignore the large dial or any red dials. If the pointer is between two numbers, write down the lower number.
- If the pointer is between zero and nine, use nine. This is the case on the first and fourth dial on the diagram above.
- If the pointer is exactly on a number, write it down and underline it. So on the diagram above, you'd write down and underline the number seven on the third dial.
- If any of the numbers you have written down are followed by a nine, take one away from the underlined number. As the third dial is followed by a nine on the fourth dial, you'd take one away from the seven on the third dial making it six.



Electricity

Digital electricity meters

A digital electricity meter shows your current meter reading on a digital display.

- Read your meter display from left to right.
- Ignore any numbers in red and anything that appears after a decimal point or space.



Economy 7/Domestic Economy electricity meters

If you've got an Economy 7 or Domestic Economy meter, you'll have two rows of figures on your digital display:

- 'Low' is the reading for night or off-peak units.
- 'Normal' is the reading for day or peak-time units.
- You read your meter the same as a standard digital electricity meter.

If your meter looks like this, read all numbers from left to right, ignoring the red number at the end



Example: This meter reading would be:

94694

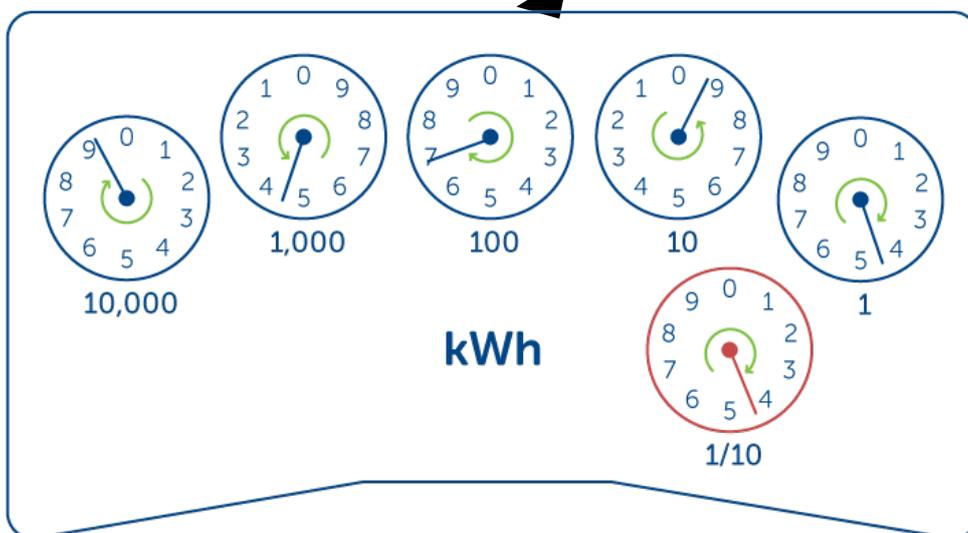
Dial electricity meters

Some older electricity meters have dials instead of a row of numbers. They're simple to read, but it may help you to write down the numbers as you go.

An electric dial meter looks like this:

How to read an electric dial meter:

- Read the dials from left to right. Ignore the dial marked 1/10.
- If the pointer on a dial is between two numbers, write down the lower number. But if the pointer is between zero and nine, it will always be nine. This is the case for the first and fourth dial on the diagram above.
- If the pointer is exactly on a number but the reading on the dial after it is nine, take one away from that number. On the diagram above the pointer on the third dial is exactly on the seven, but the reading on the fourth dial is a nine, so the reading on the third dial becomes six.



Example: This meter reading would be :

94694

Two-rate electricity meters

Some electricity tariffs use meters that show two readings when you press a button on the meter. You may have a two-rate meter if you have Economy 7, Economy 10 or Evening and Weekend tariff.

Once you're at your meter display:

- Press the button on the front of your meter. Your meter will show each reading with a label next to it. This could be 'R1' and 'R2', '1' and '2', 'L' and 'N' or even 'low' and 'normal'. Which is your day reading and which is your night, depends on how your meter is set up. If you're not sure, check the previous readings on your most recent bill. This will show which reading belongs to which rate.

- You may have more than one electricity meter. If so, take your readings as explained above and make a note of the meter serial number on each meter. The meter serial number is usually found on the front of your meter. It may be on a sticker

Press the button to reveal the first reading. Press again to reveal the next





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